

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

9. Customers subscribing to Complete Connection Services are provided with a thirty (30)-day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service less the appropriate monthly access line charge. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify the Telephone Company of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the Custom Calling and/or Custom Calling PLUS service(s), if a nonrecurring charge was incurred.

10. There is a limit of one Second Line to the Complete Connection Packages per account.

11. Complete Connections Features Add-on only applies to the Second Line to Complete Connection Packages.

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line.)

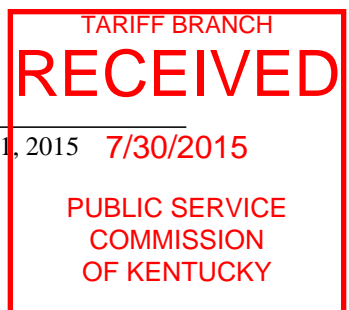
	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
Complete Connections Package (One residential access line with Complete Connections)	\$ 39.95 (I)	\$ 39.95 (I)	\$ 38.95 (I)	\$49.00 (I)	NLUYU NLUYV

Note: The nonrecurring charge above consists of \$25.70 charges to establish a residential service line and \$6.50 to establish the Complete Connections Service. Customers with existing service who convert to Complete Connections will be billed a nonrecurring charge of \$6.50 to change the services in the Complete Connection package once Complete Connections Service is established on a line.

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Theodore Heckmann, Assistant Corporate Secretary, Cincinnati, Ohio



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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line.) (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
Second Line to Residential Service Bundles				
Second Flat Rate Line with no Additional features	\$15.99	\$20.99	\$20.99	
Second Flat Rate Line with Additional features	33.99	33.99	33.99	

This offering is grandfathered effective May 2, 2004.

Complete Connections – Home Phone Pak	37.99 (I)	37.99 (I)	37.99 (I)	47.00 (I)	NLUYX NLUYY
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This offering is grandfathered effective August 1, 2005.

Complete Connections – Home Phone Pak with Long Distance Service (Notes a, b & c)

e-Bill media option	42.99 (I)	42.99 (I)	42.99 (I)	52.00 (I)	NLUYX NLUYY
Paper bill media option (additional charge)	5.00	5.00	5.00	5.00	NOEBL

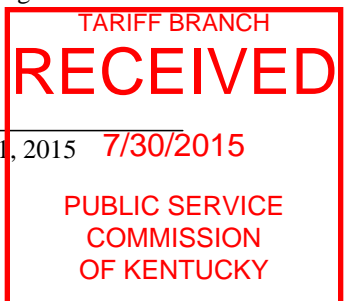
(\$5.00 of the \$40.99 and \$50.00 is for the Cincinnati Bell Any Distance Inc. intrastate and interstate 100-minute long distance plan.)

- Notes:
- Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.
 - e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.
 - Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s Resale Interexchange Tariff PSC No. 1.

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line). (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
This bundle is grandfathered effective August 4, 2009 (both options)				
Home Phone Pak 2 with Long Distance Service (Note a)				
1. Option 1 (Note b)				
Home Phone Pak 2 with	54.99 (I)	54.99 (I)		HMPK2
Unlimited Long Distance Service			64.00 (I)	HMPK4
2. Option 2 (Note c)				
Home Phone Pak 2 with 100	47.99 (I)	47.99 (I)		HMPK2
Minutes Long Distance Service			57.00 (I)	HMPK4

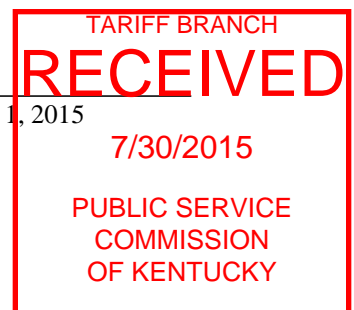
HomePak Lite with:				HMPKR HMPKT
30 minutes Long Distance	30.99 (I)	30.99 (I)	30.99 (I)	
150 minutes Long Distance	35.99 (I)	35.99 (I)	35.99 (I)	
Unlimited Long Distance	40.99 (I)	40.99 (I)	40.99 (I)	
Home Pak Advantage with	39.00 (I)	39.00 (I)	39.00 (I)	HMPKP
Long Distance Service (Notes a & d)				

- Notes: a. Long distance plans are tarified in Cincinnati Bell Any Distance Inc.'s (CBAD) Resale Interexchange Tariff PSC No. 1.
- b. \$20.00 of the \$54.99 and the \$64.00 monthly rates is for the unlimited CBAD intrastate and interstate long distance plan.
- c. \$10.00 of the \$47.99 and \$57.00 monthly rates is for the 100 minute CBAD intrastate and interstate long distance plan.
- d. \$7 of the \$39.00 monthly rate is for the unlimited CBAD intrastate and interstate long distance plan.

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line). (Continued)

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
Complete Connections Service with Unlimited Long Distance Service (Note a & b)	\$ 44.99 (I)	\$ 44.99 (I)	\$ 44.99 (I)	\$ 54.00 (I)	

- Notes: a. Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s (CBAD) Resale Interexchange Tariff PUCO No. 2.
- b. \$10.00 of the \$44.99 and \$54.00 monthly rates is for the unlimited CBAD intrastate and interstate long distance plan.

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